

### **Video Conference Call Set-up Instructions from Chrome, Firefox Browsers:**

1. Registration Email:
  - a. You will receive this email only one time to complete your registration. Email title will be 'Complete Registration to connect with Dr. Amita Talati'. If you don't see that in your inbox, please check in your spam folder.
  - b. Click on 'COMPLETE REGISTRATION' and follow the instructions. If you are using iPad/iPhone, it will ask you install 'WeCounsel TeleHealth Video' app. If asked, you can skip time zone and google calendar settings
  - c. Make sure to allow Microphone and Video access to the program/app
2. You will get another email with a title 'WeCounsel Notification' when your appointment is scheduled by Dr. Talati's office.
3. Finally, you will get a reminder email one hour before you scheduled session. Click on 'JOIN SESSION' and follow the instructions. Please 'Check In' 5 minutes before your session.
4. Call us at 856-322-6516 if you have a problem

### **Note:**

1. See YouTube video below for set-up instructions  
<https://www.youtube.com/watch?v=IcQKc65rg3g&feature=youtu.be>
2. Before you start your 1<sup>st</sup> session, you may want to review detailed instructions by clicking on [instructions](#). If any issue following instructions, contact WeCounsel at [success@wecounsel.com](mailto:success@wecounsel.com)